

Independent Audiologists Australia Inc

<https://independentaudiologists.net.au>

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Fund	Health Partners
Code	SPS
Address for Correspondence	Reply Paid 1493 Adelaide SA 5001
Website	http://www.healthpartners.com.au

EXTRAS COVER

Audiology Description		Medically necessary aid and appliance. Refer to Member Guide for more information regarding eligibility.	
Schemes	Better	Best	Base Extras/Good /
Percentage paid	70%	90%	
Device Limit	\$400	\$600	
Device Supply Cycle	3 years	3 years	
Waiting period	12 months	12 months	

Notes and Disclaimer - Check individual cover with the health fund.

1. Health funds listed at <https://www.privatehealth.gov.au/dynamic/insurer> . Extras information and Hospital cover accessed July 2021.
2. Information summarised in this table was accessed from each website.
3. Product brochures from Extras and hospital cover were downloaded from each site and information related to audiology and hearing devices was extracted.
4. IAA is not responsible for the accuracy of the information listed, which is intended as a guide only.
5. Accuracy of information is dependent on the information made available by the fund.

HOSPITAL COVER

	Basic Hospital Plus Bronze Hospital Plus	Silver Hospital Plus Lite Silver Hospital Plus Gold Hospital
Initial	No cover for implantation of hearing devices	Cover for implantation of hearing devices
Replacement		36 months waiting time for replacement implantation of hearing device when done as an outpatient – refer to loyalty benefit for more information. 50% after 3 years; 70% after 4 years; 100% after 5+ years.
Repair		Not specified

Sound Processor Upgrades / Replacements do not require admission to hospital and fall outside of the benefit for implantation of hearing devices.

Replacements / upgrades will usually require pre-approval based on a clinical reason or evidence that a device is no longer working, is not repairable, and is out of warranty. Processors are not usually routinely replaced either because they are out of warranty or because newer products have become available.

The process for securing health fund cover for replacement or upgrades is as follows:

1. Download the request form from https://www.ahsa.com.au/web/hospitals/ahsa_forms/speech
2. Audiologist completes the request form and provides supporting evidence of clinical benefit, supplier evidence that an aid cannot be repaired
3. Email both the form and the evidence to: ask@healthpartners.com.au
4. Put the patient's fund membership number in the subject line, indicating this is an Exgratia Request.
5. The fund will provide a decision about whether they will fund replacement.
6. Once an approval notice has been issued by the fund, that notice and an order for replacement must be sent to the device supplier.
7. The device supplier will send out the replacement device to the audiologist.
8. The supplier will invoice the health fund directly.

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