

# Independent Audiologists Australia Inc

<https://independentaudiologists.net.au>

E: [exec@independentaudiologists.net.au](mailto:exec@independentaudiologists.net.au)

T: 0424 720 915



<b>Fund</b>	Navy Health Ltd
<b>Code</b>	NHB
<b>Address for Correspondence</b>	PO Box 172 Box Hill VIC 3128
<b>Website</b>	<a href="http://navyhealth.com.au">http://navyhealth.com.au</a>

## EXTRAS COVER

<b>Audiology Description</b>		Supply of hearing aids is limited to one supply (either single or two aids) every three years. The maximum three year limit applies to any three (rolling calendar) year period from the first date of service. Repairs on Hearing Aids.	
<b>Schemes</b>	<b>Premium Extras</b>	<b>Healthy Living Extras</b>	<b>Budget Extras Extras 65</b>
<b>Initial Consult</b>	\$70	\$60	
<b>Subsequent Consult</b>	\$55	\$40	
<b>Annual Consult Limit</b>	\$500	\$300	
<b>Device Limit</b>	\$1,300	\$900	
<b>Annual Device Repairs</b>	\$150	\$150	
<b>Device Supply Cycle</b>	3 years	3 years	

## Notes and Disclaimer - Check individual cover with the health fund.

1. Health funds listed at <https://www.privatehealth.gov.au/dynamic/insurer> . Extras information and Hospital cover accessed July 2021.
2. Information summarised in this table was accessed from each website.
3. Product brochures from Extras and hospital cover were downloaded from each site and information related to audiology and hearing devices was extracted.
4. IAA is not responsible for the accuracy of the information listed, which is intended as a guide only.
5. Accuracy of information is dependent on the information made available by the fund.

## HOSPITAL COVER

	<b>Public Basic+ Hospital</b>	<b>Premium Gold Hospital Corporate Gold Hospital Saver Bronze+ Hospital Core Silver+ Hospital</b>
<b>Initial</b>	Payment for stay in public hospital as a private patient	Hospital treatment to correct hearing loss, including implantation of a prosthetic hearing device. Stapedectomy is listed separately under ENT.
<b>Repair</b>		See Extras cover

**Sound Processor Upgrades / Replacements** do not require admission to hospital and fall outside of the benefit for implantation of hearing devices.

Replacements / upgrades will usually require pre-approval based on a clinical reason or evidence that a device is no longer working, is not repairable, and is out of warranty. Processors are not usually routinely replaced either because they are out of warranty or because newer products have become available.

The process for securing health fund cover for replacement or upgrades is as follows:

1. Download the request form from [https://www.ahsa.com.au/web/hospitals/ahsa\\_forms/speech](https://www.ahsa.com.au/web/hospitals/ahsa_forms/speech)
2. Audiologist completes the request form and provides supporting evidence of clinical benefit, supplier evidence that an aid cannot be repaired)
3. Email both the form and the evidence to: [query@navyhealth.com.au](mailto:query@navyhealth.com.au)  
Put the patient's fund membership number in the subject line, indicating this is an Exgratia Request.
4. The fund will provide a decision about whether they will fund replacement.
5. Once an approval notice has been issued by the fund, that notice and an order for replacement must be sent to the device supplier.
6. The device supplier will send out the replacement device to the audiologist.
7. The supplier will invoice the health fund directly.

## Notes and Disclaimer - Check individual cover with the health fund.

1. Health funds listed at <https://www.privatehealth.gov.au/dynamic/insurer> . Extras information and Hospital cover accessed July 2021.
2. Information summarised in this table was accessed from each website.
3. Product brochures from Extras and hospital cover were downloaded from each site and information related to audiology and hearing devices was extracted.
4. IAA is not responsible for the accuracy of the information listed, which is intended as a guide only.
5. Accuracy of information is dependent on the information made available by the fund.