

Independent Audiologists Australia Inc

<https://independentaudiologists.net.au>

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Fund	HBF Health Limited
Code	HBF
Address for Correspondence	GPO Box C101 Perth WA, 6839
Website	http://www.hbf.com.au

EXTRAS COVER

Schemes	Top 70	Complete 60	Basic/Flex 50/Flex 60
Device % of cost	100%	100%	
Device benefit	\$700	\$600	
Device Cycle	3 years	3 years	
Waiting period	12 months	12 months	

Notes and Disclaimer - Check individual cover with the health fund.

1. Health funds listed at <https://www.privatehealth.gov.au/dynamic/insurer> . Extras information and Hospital cover accessed July 2021.
2. Information summarised in this table was accessed from each website.
3. Product brochures from Extras and hospital cover were downloaded from each site and information related to audiology and hearing devices was extracted.
4. IAA is not responsible for the accuracy of the information listed, which is intended as a guide only.
5. Accuracy of information is dependent on the information made available by the fund.

HOSPITAL COVER

	Basic Hospital Plus Basic Hospital Plus Elevate Bronze Hospital Plus	Silver Hospital Silver Hospital Plus Gold Hospital
Initial	No cover for implantation of hearing devices	Cover for implantation of hearing devices as per the Prosthesis List.
Repair		Not specified

Sound Processor Upgrades / Replacements do not require admission to hospital and fall outside of the benefit for implantation of hearing devices.

HBF may not fund replacement or upgrade outside of a hospital admission.

CHECK WITH THE FUND BEFORE PROCEEDING – TEL 133 423

Replacements / upgrades, IF CONSIDERED, will require pre-approval based on a clinical reason or evidence that a device is no longer working, is not repairable, and is out of warranty. Processors are not usually routinely replaced either because they are out of warranty or because newer products have become available.

The process for securing health fund cover for replacement or upgrades is as follows:

1. Download the request form from https://www.ahsa.com.au/web/hospitals/ahsa_forms/speech
2. Audiologist completes the request form and provides supporting evidence of clinical benefit, supplier evidence that an aid cannot be repaired)
3. Email both the form and the evidence to: memberservices@hbf.com.au ONCE YOU HAVE BEEN ADVISED THAT HBF WILL CONSIDER THE APPLICATION
Put the patient's fund membership number in the subject line, indicating this is an Exgratia Request.
4. The fund will provide a decision about whether they will fund replacement.
5. Once an approval notice has been issued by the fund, that notice and an order for replacement must be sent to the device supplier.
6. The device supplier will send out the replacement device to the audiologist.
7. The supplier will invoice the health fund directly.

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