

Independent Audiologists Australia Inc

<https://independentaudiologists.net.au>

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Fund	CUA Health Limited
Code	CPS
Address for Correspondence	CUA Health Insurance GPO Box 100 Brisbane QLD 4001
Website	https://www.cua.com.au/health-insurance

EXTRAS COVER

Audiology Description		Devices payable up to a limit per person every 5 years. May cover audiology consult under wellness benefits		
Schemes	Total	Classic	75% Extras	60%/Essential/50%/Healthy Start Package
Binaural Devices per person	\$800.00	\$600.00	\$500.00	
Annual Device Repairs included in overall limit	80%	60%	75%	
Device Supply Cycle	3 years	3 years	3 years	

Notes and Disclaimer - Check individual cover with the health fund.

1. Health funds listed at <https://www.privatehealth.gov.au/dynamic/insurer> . Extras information and Hospital cover accessed July 2021.
2. Information summarised in this table was accessed from each website.
3. Product brochures from Extras and hospital cover were downloaded from each site and information related to audiology and hearing devices was extracted.
4. IAA is not responsible for the accuracy of the information listed, which is intended as a guide only.
5. Accuracy of information is dependent on the information made available by the fund.

HOSPITAL COVER

Scheme	Basic Saver Plus Basic Plus Bronze Plus	Standard Hospital (Silver Plus) Premium Hospital Non-Obstetrics (Silver Plus) Premium Select Hospital (Silver Plus) Ultimate Hospital (Gold)
Initial	No cover for implantation of hearing devices	Cover for implantation of hearing devices (to the minimum benefit listed on the Federal Government's Protheses List)
Repair		See Extras cover

Sound Processor Upgrades / Replacements do not require admission to hospital and fall outside of the benefit for implantation of hearing devices.

Replacements / upgrades will usually require pre-approval based on a clinical reason or evidence that a device is no longer working, is not repairable, and is out of warranty. Processors are not usually routinely replaced either because they are out of warranty or because newer products have become available.

The process for securing health fund cover for replacement or upgrades is as follows:

1. Download the request form from https://www.ahsa.com.au/web/hospitals/ahsa_forms_/speech
2. Audiologist completes the request form and provides supporting evidence of clinical benefit, supplier evidence that an aid cannot be repaired)
3. Email both the form and the evidence to: cuahealth@cua.com.au
Put the patient's fund membership number in the subject line, indicating this is an Exgratia Request, Membership No Att: Hospital Claims.
4. The fund will provide a decision about whether they will fund replacement.
5. Once an approval notice has been issued by the fund, that notice and an order for replacement must be sent to the device supplier.
6. The device supplier will send out the replacement device to the audiologist.
7. The supplier will invoice the health fund directly.

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