

# Independent Audiologists Australia Inc

<https://independentaudiologists.net.au>

E: [exec@independentaudiologists.net.au](mailto:exec@independentaudiologists.net.au)

T: 0424 720 915



<b>Fund</b>	Bupa HI Pty Ltd
<b>Code</b>	BUP
<b>Address for Correspondence</b>	33 Exhibition Street, Melbourne, VIC 3000
<b>Website</b>	<a href="http://www.bupa.com.au">http://www.bupa.com.au</a>

BUPA has hearing clinics in New South Wales, Queensland, Victoria, Tasmania, ACT and South Australia.

A free 60-minute hearing health check is available for Bupa members.

Letter required for devices. Must be a registered BUPA provider.

See <https://www.bupa.com.au/for-providers/ancillary/hearing-aid-providers> for further information.

## EXTRAS COVER

Schemes	Top Extras 90	Top Extras 75	Top Extras 60	Freedom 50; Budget Extras 60; Freedom 60 Extras; Your Choice Extras 60
<b>Binaural Devices</b>	90% of limit	75% of limit	60% of limit	
<b>Device Limit (combined with other devices)</b>	\$850.00	\$800.00	\$500.00	
<b>Device Service (once every 3 years)</b>	\$850.00 (combined with device purchase)	\$800.00 (combined with device purchase)	\$500.00 (combined with device purchase)	
<b>Device Supply Cycle</b>	3 years (12mth waiting period)	3 years (12mth waiting period)	3 years (12mth waiting period)	

## Notes and Disclaimer - Check individual cover with the health fund.

1. Health funds listed at <https://www.privatehealth.gov.au/dynamic/insurer> . Extras information and Hospital cover accessed July 2021.
2. Information summarised in this table was accessed from each website.
3. Product brochures from Extras and hospital cover were downloaded from each site and information related to audiology and hearing devices was extracted.
4. IAA is not responsible for the accuracy of the information listed, which is intended as a guide only.
5. Accuracy of information is dependent on the information made available by the fund.

## HOSPITAL COVER

	<b>Basic Accident Only Hospital Basic Plus Starter Hospital Bronze Plus Simple Hospital</b>	<b>Silver Plus Essential Hospital Silver Plus Advanced Hospital Gold Complete Hospital</b>
<b>Initial</b>	No cover for implantable hearing devices	Cover for implantable hearing devices
<b>Repair</b>		See Extras Cover

**Sound Processor Upgrades / Replacements** do not require admission to hospital and fall outside of the benefit for implantation of hearing devices.

Replacements / upgrades will usually require pre-approval based on a clinical reason or evidence that a device is no longer working, is not repairable, and is out of warranty. Benefits are payable once every 5 years. Processors are not usually routinely replaced either because they are out of warranty or because newer products have become available.

The process for applying to BUPA for cover for replacement or upgrades is as follows:

Audiologist to submit an individualised report to BUPA stating why an upgrade or replacement is needed. Do not use standard letters or templates. The letter should provide the following information:

1. date of original cochlear implant and name of hospital
2. name and billing code of current sound processor
3. ear implanted
4. date last upgrade or replacement sound processor was received (if applicable)
5. expected date of fitting for upgraded or replacement sound processor and name of hospital
6. name and billing code of new device that has been recommended to the patient

For more detailed information on individual applications, email [helthenq@bupa.com.au](mailto:helthenq@bupa.com.au) or call 134 135.

## Notes and Disclaimer - Check individual cover with the health fund.

1. Health funds listed at <https://www.privatehealth.gov.au/dynamic/insurer> . Extras information and Hospital cover accessed July 2021.
2. Information summarised in this table was accessed from each website.
3. Product brochures from Extras and hospital cover were downloaded from each site and information related to audiology and hearing devices was extracted.
4. IAA is not responsible for the accuracy of the information listed, which is intended as a guide only.
5. Accuracy of information is dependent on the information made available by the fund.