

Independent Audiologists Australia Inc

<https://independentaudiologists.net.au>

E: exec@independentaudiologists.net.au

T: 0424 720 915



Independent audiologists
australia

Fund	Australian Unity Health Limited
Code	AUF
Address for Correspondence	Australian Unity 271 Spring Street Melbourne VIC 3000
Website	http://www.australianunity.com.au
Participating fund for HICAPS for Audiology	

EXTRAS COVER

Schemes	Comprehensive Extras	Classic Extras	Advanced 80% Extras	Basic, Standard & Intermediate	Care 'n Repair (Basic Plus)
Consultations			80% up to \$600 (combined with some other services)		
Device Limit	100% up to \$550.00 (including repairs)	100% up to \$550.00 (including repairs)	80% up to \$600 (combined with other devices)		
Device Supply Cycle	3 years	3 years	3 years		
Waiting Period	12 months for items; 2 months for repairs	12 months for items; 2 months for repairs	12 months for items; 2 months for repairs		

Notes and Disclaimer - Check individual cover with the health fund.

1. Health funds listed at <https://www.privatehealth.gov.au/dynamic/insurer> . Extras information and Hospital cover accessed July 2021.
2. Information summarised in this table was accessed from each website.
3. Product brochures from Extras and hospital cover were downloaded from each site and information related to audiology and hearing devices was extracted.
4. IAA is not responsible for the accuracy of the information listed, which is intended as a guide only.
5. Accuracy of information is dependent on the information made available by the fund.

HOSPITAL COVER

Schemes	Simple Hospital (Basic Plus) Standard Hospital (Bronze Plus)	Intermediate Hospital (Silver Plus) Classic Hospital (Silver Plus) Advanced Hospital (Silver Plus) Ultimate Hospital (Gold)
Initial	No cover for implantation of hearing devices	Cover for implantation of hearing devices
Replacement		Not specified

Sound Processor Upgrades / Replacements do not require admission to hospital and fall outside of the benefit for implantation of hearing devices.

Replacements / upgrades will usually require pre-approval based on a clinical reason or evidence that a device is no longer working, is not repairable, and is out of warranty. Processors are not usually routinely replaced either because they are out of warranty or because newer products have become available.

The process for securing health fund cover for replacement or upgrades is as follows:

1. Download the request form from https://www.ahsa.com.au/web/hospitals/ahsa_forms_/speech
2. Audiologist completes the request form and provides supporting evidence of clinical benefit, supplier evidence that an aid cannot be repaired)
3. Email both the form and the evidence to: providerservices@australianunity.com.au
Put the patient's fund membership number in the subject line, indicating this is an Exgratia Request, Att: Hospital Claims.
4. The fund will provide a decision about whether they will fund replacement.
5. Once an approval notice has been issued by the fund, that notice and an order for replacement must be sent to the device supplier.
6. The device supplier will send out the replacement device to the audiologist.
7. The supplier will invoice the health fund directly.

Notes and Disclaimer - Check individual cover with the health fund.

1. Health funds listed at <https://www.privatehealth.gov.au/dynamic/insurer> . Extras information and Hospital cover accessed July 2021.
2. Information summarised in this table was accessed from each website.
3. Product brochures from Extras and hospital cover were downloaded from each site and information related to audiology and hearing devices was extracted.
4. IAA is not responsible for the accuracy of the information listed, which is intended as a guide only.
5. Accuracy of information is dependent on the information made available by the fund.