

Independent Audiologists Australia Inc

<https://independentaudiologists.net.au>

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Fund	Defence Health Limited
Code	AHB
Address for Correspondence	PO Box 7518 Melbourne VIC 3004
Website	http://www.defencehealth.com.au

EXTRAS COVER

Schemes	Premier	Value	Essentials
Initial Consult	Up to \$82	Up to \$69	
Subsequent Consult	Up to \$62	Up to \$47	
Device Limit	Up to \$1,500	Up to \$1,000	
Annual Device Repairs	Up to \$100	Up to \$100	
Device Supply Cycle	3 years	3 years	
Waiting period	12 months	12 months	

Notes and Disclaimer - Check individual cover with the health fund.

1. Health funds listed at <https://www.privatehealth.gov.au/dynamic/insurer> . Extras information and Hospital cover accessed July 2021.
2. Information summarised in this table was accessed from each website.
3. Product brochures from Extras and hospital cover were downloaded from each site and information related to audiology and hearing devices was extracted.
4. IAA is not responsible for the accuracy of the information listed, which is intended as a guide only.
5. Accuracy of information is dependent on the information made available by the fund.

HOSPITAL COVER

Fund	Everyday Hospital Bronze Plus Essentials Hospital Basic Plus	Ultimate Hospital Gold Advantage Hospital Silver Plus Core Hospital Bronze Plus
Initial Cover	No cover for implantation of hearing devices	Cover for implantation of hearing devices
Repairs		See Extras

Sound Processor Upgrades / Replacements do not require admission to hospital and fall outside of the benefit for implantation of hearing devices.

Replacements / upgrades will usually require pre-approval based on a clinical reason or evidence that a device is no longer working, is not repairable, and is out of warranty. Processors are not usually routinely replaced either because they are out of warranty or because newer products have become available.

The process for securing health fund cover for replacement or upgrades is as follows:

1. Download the request form from https://www.ahsa.com.au/web/hospitals/ahsa_forms_/speech
2. Audiologist completes the request form and provides supporting evidence of clinical benefit, supplier evidence that an aid cannot be repaired)
3. Email both the form and the evidence to: info@defencehealth.com.au
4. Put the patient's fund membership number in the subject line, indicating this is an Exgratia Request.
5. The fund will provide a decision about whether they will fund replacement.
6. Once an approval notice has been issued by the fund, that notice and an order for replacement must be sent to the device supplier.
7. The device supplier will send out the replacement device to the audiologist.
8. The supplier will invoice the health fund directly.

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