

Independent Audiologists Australia Inc

<https://independentaudiologists.net.au>

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Fund	ACA Health Benefits Fund
Code	ACA
Address for Correspondence	148 Fox Valley Road Locked Bag 2014 Wahroonga NSW 2076
Website	https://acahealth.com.au/

EXTRAS COVER

Schemes	Complete Ancillary Extras	Ancillary Lite
Audiology Description	Hearing Test by a Registered Practitioner (not defined) will pay 50 % of cost; 80% of cost for Hearing aids and repairs, hearing aid and cochlear implant batteries (Pensioners must claim any pensioner rebates first)	NA
Consultations	50% of cost, Unlimited	NA
Annual Consult Limit	Unlimited	NA
Device Limit	3 year limit \$1,500	NA
Annual Repairs	\$200 for hearing aid and cochlear implant batteries	NA
Device Supply Cycle	3 years (12mth waiting period)	NA

Notes and Disclaimer - Check individual cover with the health fund.

1. Health funds listed at <https://www.privatehealth.gov.au/dynamic/insurer> . Extras information and Hospital cover accessed July 2021.
2. Information summarised in this table was accessed from each website.
3. Product brochures from Extras and hospital cover were downloaded from each site and information related to audiology and hearing devices was extracted.
4. IAA is not responsible for the accuracy of the information listed, which is intended as a guide only.
5. Accuracy of information is dependent on the information made available by the fund.

HOSPITAL COVER

Schemes	Bronze Essentials Hospital	Basic Hospital	Gold Private Hospital Gold Deluxe Hospital
Initial and replacement of surgically implanted devices	No cover for implantation of hearing devices	Cover for implantable prostheses in a public hospital	Cover for implantation of hearing devices
Repair			See Extras Cover

Sound Processor Upgrades / Replacements do not require admission to hospital and fall outside of the benefit for implantation of hearing devices.

Replacements / upgrades will usually require pre-approval based on a clinical reason or evidence that a device is no longer working, is not repairable, and is out of warranty. Processors are not usually routinely replaced either because they are out of warranty or because newer products have become available.

The process for securing health fund cover for replacement or upgrades is as follows:

1. Download the request form from https://www.ahsa.com.au/web/hospitals/ahsa_forms_/speech
2. Audiologist completes the request form and provides supporting evidence of clinical benefit, supplier evidence that an aid cannot be repaired)
3. Email both the form and the evidence to: info@acahealth.com.au
Put the patient's fund membership number in the subject line, indicating this is an Exgratia Request.
4. The fund will provide a decision about whether they will fund replacement.
5. Once an approval notice has been issued by the fund, that notice and an order for replacement must be sent to the device supplier.
6. The device supplier will send out the replacement device to the audiologist.
7. The supplier will invoice the health fund directly.

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