

## Practice Management

Friday 16 November 2018

Time	Speaker	Topic
12 noon	Registration & light lunch	
1.30 pm	Grant Collins	Welcome and Introduction
1.45 pm	Yianni Serpanos	Digital Health: the changing landscape of practice management
2.45 pm	Wesley Ong	Four current concerns for audiology practices: eHealth, synergy between accounting and audiology systems, buyers' agents and buying groups
3.45 pm	Afternoon Tea	
4.15 pm	Susan Joseph	The Health Records Act – obligations for audiologists
5.00 pm	Kathryn Burnes	Independent Practice Management - Audiology's Silent Artform
5.45 pm	IAA AGM / Practice Managers Informal meeting	
7.30 pm	Dinner at the RACV Club	

## Practice Management

Saturday 17 November 2018

Time	Speaker	Topic
8.30 am	Registration & coffee/tea	
9.00 am	Brian Taylor - online	Time Over Target: 3 Ways to Run a More Efficient Practice
9.45 am	Unitron - online	Practice Management, clinical tools or both? - presentations / demonstrations
10.15 am	Starkey - online	
10.45 am	Morning Tea	
11.15 am	GN Hearing	
11.45 am	Otometrics	
12.15 pm	Phonak	
12.45 pm	Widex	
1.15 pm	Lunch	
2.00 pm	Kellie Wilson & Chris Watt	Hearing Services Program – Enhancing compliance with program requirements and working towards digitisation
3.00 pm	Lindsay Symons (HearAid), Francois Capmeil (Fitting Wizard)	Maximising use of software - HSP claims and beyond
3.45 pm	Afternoon Tea	
4.15 pm	Q&A - Panel - Wesley Ong, Grant Collins, Kathryn Burnes - to discuss topics such as working with Medicare, third party buyers agents/referrers, NDIS, eHealth, buying groups	
5.00 pm	Seminar Closing	